

# In memory of the ambitious, courageous, and generous leaders who helped shape Health Equity International/St. Boniface Hospital from its earliest days. Their legacies will live on in our work forever.

#### FROM THE PRESIDENT & THE CHAIR OF THE BOARD

Dear Friends,

This year we are honored and humbled to be celebrating HEI/SBH's 40th anniversary. As you look through these pages, I hope you are as proud as we are of how far we've come—and **excited for where we're headed, together.** 

In just the past year, our staff rose to new and greater heights to provide **quality**, **life-saving care** to more patients than ever before. They worked tirelessly to lead southern Haiti through the ongoing earthquake recovery effort, and the humanitarian crisis that left no corner of the country untouched. Their efforts are nothing short of heroic, and we are **proud to honor them** in this report.

Through every challenge, supporters like you stood **unwavering in your dedication** to our work and the people of Haiti. Because of you, SBH provided critical health services, 24/7, even amid dangerous unrest, extreme fuel shortages, and more. While these obstacles caused other facilities to shutter, **you helped SBH remain a beacon of hope** for all in need. Thank you for all you do.

As we honor our roots and look to the future, we know that we will continue to **prove that** incredible things are possible in Haiti, just as we have for the past four decades. We cannot wait to continue this great and important work with you.

Sincerely,



C3:

Conor Shapiro

President and CEO

Health Equity International/
St. Boniface Hospital



maris

Michele David, MD, MBA, MPH, FACP

Board Chair Health Equity International/ St. Boniface Hospital

#### **OUR MISSION**

# What we do

HEI/SBH is a **trusted**, **Haitian-led health network** shaping and strengthening
healthcare in partnership with the people
we serve. We are the **largest healthcare provider** for over 2 million people in
southern Haiti and serve as a model health
system for the entire country.

Our **dozens of services** are designed to meet and evolve with our patients' needs. Here at HEI/SBH, medical professionals at

every level of their careers come to train and expand their skills. And through our community health program and satellite clinic, we are ensuring people living in even the most remote places can access the quality care they need.

Our doors are always open, and no one is ever turned away because they cannot pay. **Providing care is our only priority**—for every patient, every day.





## Ms. Rachelle Laguerre

Head Nurse

Our vision is what makes us unique. Our work is based on **equity**. Every patient receives the same high quality of care.

We also value making patients feel **welcome**. From the moment they enter the hospital until the time they leave, we ensure that their experience is positive.

This hospital is a refuge for Haiti.

## **Ms. Claudine Joseph**

Lead Community Health Nurse

**Compassion** is our first value. And our leaders are always willing to listen and support the team in delivering care.

We are also committed to **transparency** in our work. We collect data so that the results of everything we do will be verifiable and measurable.

SBH is a model hospital.



# 2022 By the Numbers

158,782

**OUTPATIENT VISITS** 

5,989

INPATIENT ADMISSIONS



3,715

**BIRTHS** 



1,090

**NICU ADMISSIONS** 



Our clinicians cared for more patients than ever before in 2022. Amid the earthquake recovery and humanitarian crisis, our patients trusted us to provide the urgent, life-saving care they needed.

4,633

**SURGERIES** 



6,265

COVID-19 VACCINES ADMINISTERED



**42** 

YOUNG MEDICAL PROFESSIONALS TRAINED



85,774



POST-EARTHQUAKE MOBILE CLINIC VISITS



# 40 Years of Proving What's Possible

Parishioners from Quincy, MA partner with Fond des Blancs community to support a oneroom medical clinic



SBH expands and professionalizes staff as patient volume rapidly increases



Opens operating room and dental clinic

Opens satellite clinic in Villa, Haiti



Opens new maternal and neonatal health



Opens Center for Infectious Disease and Emergency Care



Changes organization name to Health Equity International/ St. Boniface Hospital

Leads emergency response to August 2021 earthquake



1983

1993

Clinic begins community health program



Fond des Blancs community unites to expand clinic into 20bed hospital

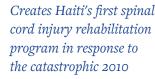
2003

Becomes an official training site for medical residents



Begins one of the first HIV/AIDS treatment and support programs in Haiti

Expands ER and pediatrics departments





2013

cord injury rehabilitation earthquake



Opens new surgical center

Leads Hurricane Matthew response, initiating mobile clinic program



Leads COVID-19 pandemic response for southern Haiti



2023

Becomes one of the only fully functional hospitals remaining in Haiti amid growing humanitarian crisis





HEI/SBH is **always prepared** to navigate the most complex situations and **save lives**.

Our four decades of experience preparing for and responding to natural disasters, outbreaks, political unrest, and more have made us a leader the people of Haiti can depend on.

In 2022, our staff confronted some of the **greatest challenges** they have ever faced.

As we continued our relief efforts for the 2021 earthquake, an escalating humanitarian crisis and the resurgence of cholera made it harder than ever to procure resources and provide care.

Despite every obstacle, our team stopped at nothing to ensure we were **ready for every patient, every day**.



#### **CRISIS RESPONSE**

# Earthquake Recovery

The August 2021 earthquake damaged or destroyed more than half of all healthcare facilities in southern Haiti, leaving survivors without access to even basic health services. As the largest care provider in the region, HEI/SBH stepped in to **lead the emergency response and save lives**.

#### **OUR IMPACT**

clinicians served five mobile clinics and four impacted healthcare facilities

85,774

total patient visits seen across sites through 2022

100+

communities received care through mobile clinics

2,941

pregnant women received critical prenatal care and other services at sites through 2022

Image, opposite page: Map of healthcare facilities participating in health system strengthening project.

## **Strengthening Southern Haiti**

In the wake of the earthquake, we began leading a coalition of 31 healthcare facilities in southern Haiti to **improve access to quality, affordable care** throughout the region.



### This impactful, five-year project will:

**ENHANCE LOCAL CAPACITY** to provide quality, sustainable care throughout the region through mentorship, training, and technical assistance

**IMPROVE HEALTH OUTCOMES** for more patients though quality service delivery, patient education, and community outreach

**INCREASE RESILIENCE** to shocks and crises by prioritizing disaster preparedness and strengthening emergency response protocols

**STAFF SPOTLIGHT** 

# Dr. Saintilien Brings Care to the Community





Dr. Elie Saintilien is the Medical Director and Mobile Clinic Director at SBH. Below, he talks about the importance of the mobile clinic project and the power of HEI/SBH's earthquake response.

The objective of the mobile clinic project was to provide healthcare to the most vulnerable, including victims of the earthquake. In Haiti, access to healthcare is difficult. So, our objective is to make healthcare accessible to the population by bringing it to them.

When we were no longer in a state of emergency, our patients didn't necessarily come because of injuries. Most of the cases we treated were things like hypertension and diabetes, stomach problems. People also suffered from stress and anxiety because the earthquake affected their mental health.

I'm proud because we were **able to help people in a difficult situation**. We were able
to reach them and provide them with the
support they needed. It was a great thing to
choose to help our brothers and sisters who
were victims of a natural catastrophe. **That's what makes me proud.** 

Images left to right: Dr. Saintilien at St. Boniface Hospital; Mobile clinic team traveling to a remote area. **CRISIS RESPONSE** 

# Navigating Humanitarian Crisis

Haiti's long-standing challenges with gang violence, fuel shortages, inflation, food insecurity, and other factors intensified to create an **unprecedented humanitarian crisis** in fall 2022. While this still-ongoing situation has forced many other healthcare facilities across the country to close, our **fast-acting operations team** moved mountains to ensure SBH had the resources to care for patients, 24/7.



## **Overcoming Challenges with Innovative Solutions**

### FUEL SHORTAGES

- Nearly doubled our fuel storage capacity
- Expanded supplier network and identified new fuel sources
- Implemented fuel triage system to ensure maximum support for critical services during fuel shortages



## 2 BLOCKED PORTS

- Utilized air freight and alternate ports to transport goods
- Analyzed and explored alternate ground routes to safely make supply runs during dangerous unrest
- Leveraged local partnerships to procure critical goods locally



## 3 FOOD AND WATER INSECURITY

- Distributed food kits containing dietary staples to families in need
- Distributed water purification tablets in the community
- Doubled water storage capacity with purchase of a second water truck



#### **CRISIS RESPONSE**

# **Combating Cholera**

Cholera reemerged in Haiti in October 2022, three years after its last confirmed case. Guided by our experience responding to the prior epidemic as well as COVID-19, HEI/SBH rapidly prepared a comprehensive response to the new outbreak.

### HAITI-WIDE CHOLERA OUTBREAK | OCTOBER 2022-FEBRUARY 2023

29,288

hospitalizations for patients with suspected cases of cholera

36%

of confirmed cases were children under 9 years old

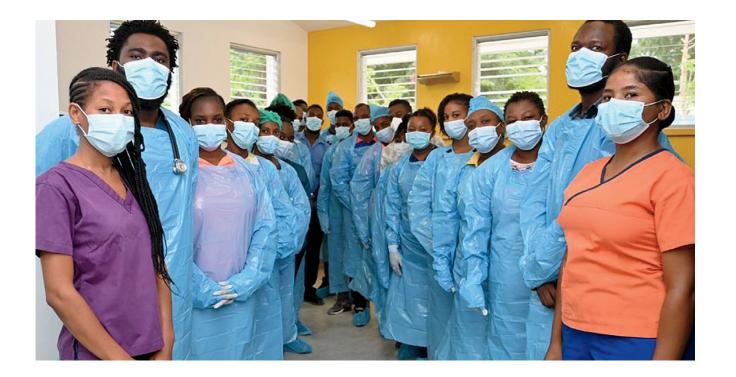
2,398

lab-confirmed cases of cholera\* seen across every region of Haiti 594

cholera deaths\*
registered with the
Haitian Ministry of
Health

\*The humanitarian crisis and limited access to health and laboratory services likely means that these numbers are underreported.

Data from the Pan American Health Organization



Our team quickly created a **15-bed cholera treatment center** to provide safe, compassionate care for patients.

We also launched an outreach campaign to educate community members about cholera and ways to prevent its spread. By the end of the year, 3,000 community members had learned how to protect themselves and their families through these sessions.

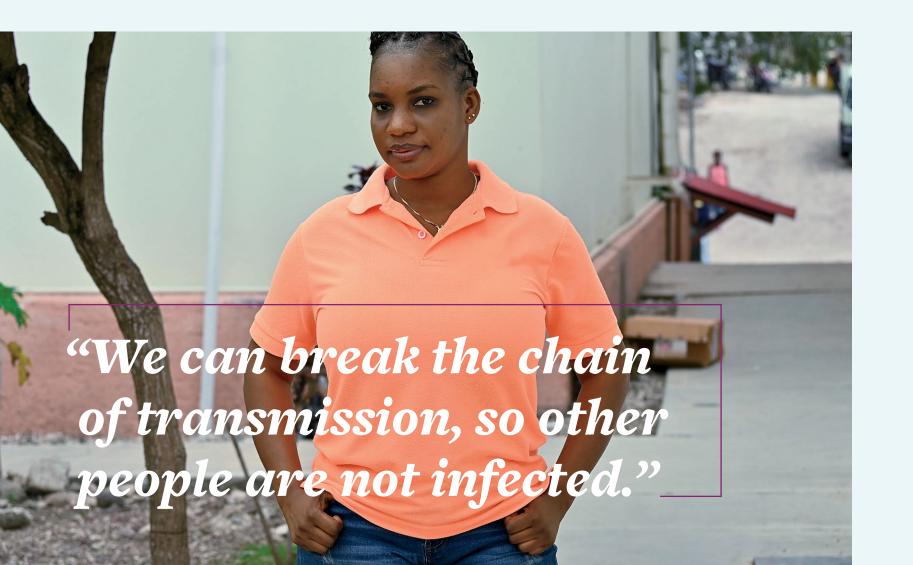
While cholera cases have significantly decreased across Haiti in 2023, our team is

vigilantly monitoring the situation. Together with our national and international partners, we will **continue to conduct disease prevention activities** in the communities we serve to prevent future outbreaks.

Image: SBH's cholera care team.

**STAFF SPOTLIGHT** 

# Miss Witnie Uses Knowledge to Counter Cholera





For community health nurse Witnie Poteau, one of the best ways to prevent the spread of cholera is by simply having conversations with the people she serves. "We talk to people about the disease," she says. "We raise their awareness ... so they can understand what cholera is and how to protect themselves."

Miss Witnie knows that **knowledge can be empowering.** When she shows community members how to purify water or teaches children how to wash their hands, she knows she's giving people information they can easily integrate into their lives. "To me, the best way we can end this disease is for everyone to put what we tell them into practice," she says.

This community-level work is not without its challenges. Miss Witnie and her colleagues must sometimes dispel misinformation, and recent countrywide supply shortages can make essential resources difficult to procure. But day by day, community by community, she knows her work is making an impact. "I am happy to work with the cholera team so that I can help stop [cholera] from spreading across the entire country," she says. "We can break the chain of transmission."

Images left to right: Miss Witnie; HEI/SBH's mobile cholera awareness caravan.



SBH is the **largest and most reliable healthcare facility** in southern Haiti.

Despite Haiti's concurrent crises, our dedicated clinicians saw 158,782 patient visits in 2022: **a new record**. Along with the services spotlighted in the following pages, these patients came to access our dental clinic, enroll in our HIV/AIDS treatment program, manage non-communicable conditions like diabetes, and so much more.

Every day, we're proving that **high-quality, affordable, and sustainable care** is possible in Haiti.



#### **PATIENT CARE**

# Maternal Health

As the region's leading maternal health referral center, our highly skilled clinicians are able to take on even the most complex cases.

"We contribute greatly to the reduction of maternal mortality [in Haiti]," says Dr. Berthony Guerrier, Head of Obstetrics and Gynecology. "We are a fountain in the desert."

In 2022, more than a third of all women who delivered at HEI/SBH had a high-risk pregnancy, and nearly half needed a life-saving C-section. Many traveled for hours in active labor while risking dangerous roadblocks—all because they knew here, they would find the care they needed.

SBH is one of the only hospitals in Haiti able to perform C-sections and other obstetric procedures, as well as treat dangerous complications such as high blood pressure and preeclampsia. Our maternal health

program also includes **comprehensive pre- and postnatal care**, lactation support,
HIV testing and specialized care to prevent
mother-to-child transmission, family
planning, and more.

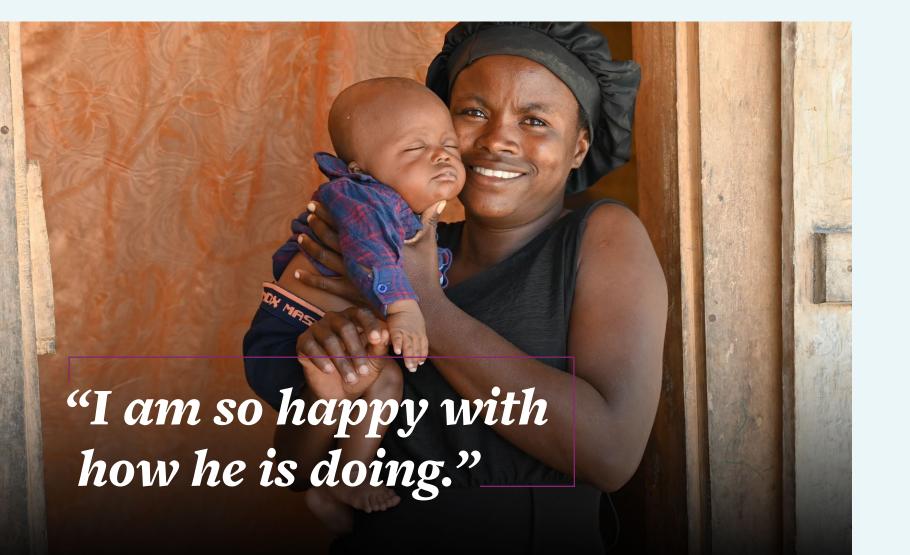
Every year, Dr. Guerrier and his team care for an extraordinarily high volume of patients, often operating at over 120% capacity. Although the work can be difficult, they are immensely proud of the impact they are making. "When you think about all those people who come to receive assistance from us, you wonder: If St. Boniface didn't exist, what would they do?" asks Dr. Guerrier. "St. Boniface serves the entire country. Our everyday work is its own success story."



Image: Woman visiting SBH for prenatal care.

**PATIENT STORY** 

# Accessible Care for Mother and Baby





Samora is 31 years old and comes from Maniche, Haiti. She and her baby received critical care both at our mobile clinic in Maniche as well as at SBH. Below, she shares her experience.

Eight months into my pregnancy, I didn't feel well at all. A friend came to tell me that a group of doctors were coming to provide care in the locality where I live. I didn't hesitate—I rushed over. When I arrived, due to the shape I was in, they took care of me before anyone else. My water broke and the doctor got in touch with [SBH] to come pick me up.

I had not planned to go to a hospital because I didn't have the means to pay for [transportation], fees, and medicine. That

day, if I had not gone to the hospital, I would have died along with my child.

The birth went well but my baby was born pre-term. He was so small I thought he would die. I took him [back to the mobile clinic] regularly and followed everything the doctors told me. [Two months later] I was shocked to see how well he was progressing.

Lensky is six months old now and **I am so** happy with how he is doing. He eats, he plays, he sleeps.

Images: Samora with her baby Lensky in Maniche.

#### **PATIENT CARE**

# **NICU**

At the only fully functional neonatal intensive care unit (NICU) in southern Haiti, we care for the littlest and most vulnerable patients.

In 2022, 28% of babies born at SBH required NICU care; nearly 1 in 3 are in peril before they are a day old.

Although there are many reasons why an infant may need NICU care, reduced access to maternal health services across Haiti may be contributing to this trend.

Our highly trained staff take great pride in delivering **quality**, **compassionate care** to every baby. They tend to each infant as if they were their own, providing advanced services such as breathing support,

hypothermia treatment, and treatment for anemia and infections. All the while, our staff **reassure and relieve** parents and caregivers as their babies heal.

Thanks to our maintenance and supply chain teams, our NICU had a **constant supply of oxygen and fuel** for the generators that keep incubators and other critical equipment operating around the clock. Despite the great scarcity of these resources in Haiti throughout 2022, their tireless work helped keep our babies safe.



*Image: NICU nurse checking a patient.* 

**PATIENT STORY** 

# Urgent Care for Naromie's Triplets





Naromie is 41 years old and comes from L'Asile, Haiti. She and her triplets received urgent care at a hospital near her home that our clinicians helped staff after the earthquake. She also recieved care at SBH. Below, Naromie shares her story.

I visited St. Boniface Hospital after giving birth in a hospital in L'Asile where I met nurses and doctors from SBH that **took good care of me**. I gave birth to triplets; two girls and one boy.

After I gave birth, I didn't feel well and the children's health was not good at all. I started to cry and was scared I would lose them. A nurse from SBH assured me that my children and I would be well taken

care of at SBH. That's when I started to become hopeful.

When I arrived at SBH, they welcomed me well and gave me all the necessary care. After they took my babies, they put them in the NICU because they were born prematurely and had respiratory problems.

My heart was so happy when I heard the news that I would be able to go home with my three children. I would like to thank everyone that donated to help the hospital. Without them, I would have lost my children.

Images left to right: Naromie holding one of her babies; Naromie preparing her triplets for the journey home.

#### **PATIENT CARE**

# **Emergency Care**

Our Emergency Care Center is the only facility of its kind in southern Haiti. Here, our patients can receive urgent, life-saving care 24 hours per day—no matter what.

Mirielle Bien-Aimé—who we affectionately call Dr. Mimi—has been leading the ER for more than five years. "ER is a new specialty in Haiti," she says. "This is one of the few hospitals that has an emergency room staff of high quality."

Although the humanitarian crisis and ongoing unrest made travel extremely dangerous in 2022, Dr. Mimi and her team saw more than 9,000 patient visits.

Working around the clock, the team treated everything from severe wounds to breathing

difficulty. All the while, they were proud to know that for our patients, the care they received and the relief they experienced was worth the often-difficult journey.

"Because of the earthquake, so many new people have learned about the hospital, so we now have more patients than ever before," says Dr. Mimi. "There would be much relief in the country if every area had a hospital such as this one. We are very dedicated to providing high quality care."



Image: Dr. Mimi administers oxygen to a patient.

**PATIENT STORY** 

# Nourishing Little Princess





Saint-Clemise, from Petit Goâve, Haiti, has been taking care of her granddaughter
Princess after the baby's mother passed away.
By the time Princess was nine months old,
Saint-Clemise noticed that "her legs were swollen, her belly was big, her whole body was peeling, her hair began to turn red, and she wasn't breathing well."

Saint-Clemise continues, "I had to run to Villa [Clinic] with her. The Villa ambulance brought me to the hospital [where] they received me at the emergency room and began caring for Princess. They had to put her on oxygen and insert a feeding tube. I spent two days at the ER and then they sent me to pediatrics."

Dr. Florvil, from our pediatrics department, explains that Princess was diagnosed with malnutrition and a yeast infection of the skin. She spent over a month at the hospital before she was well enough to progress to the last phase of treatment. Now our community health team monitors and cares for Princess as an outpatient.

"I am happy because Princess eats, **she has been healed of her illnesses**, and she is starting to play. I am happy to return home with her," says her grandmother.

Images: Princess with her grandmother, Saint-Clemise.

#### **PATIENT CARE**

# Surgery

HEI/SBH provides a vast slate of general, pediatric, and orthopedic procedures for more than 4,000 patients each year. Here, surgical care is always a guarantee.

Our world-class surgical center is the **most** advanced facility of its kind in southern Haiti.

Our unique model has revolutionized the level of surgical care patients can receive in low-resource settings. Every member of **our surgical team is cross-trained** to perform a wide variety of procedures and tasks. This highly efficient approach ensures we are never dependent on any one individual, and **life-saving procedures are never delayed**. In 2022, 56% of surgeries were **emergency procedures**. Because of our agile system, we

are able to take on these cases and save lives where no one else in the region could.

SBH added a permanent orthopedic surgery program to our slate of services in response to the 2021 earthquake. The disaster highlighted the acute, pre-existing need for orthopedic care. Broken bones, torn ligaments, and other musculoskeletal injuries occur every day—not just in times of crisis. By creating this new service and building it to last, we're providing essential care the people of Haiti deserve today, tomorrow—and for years to come.

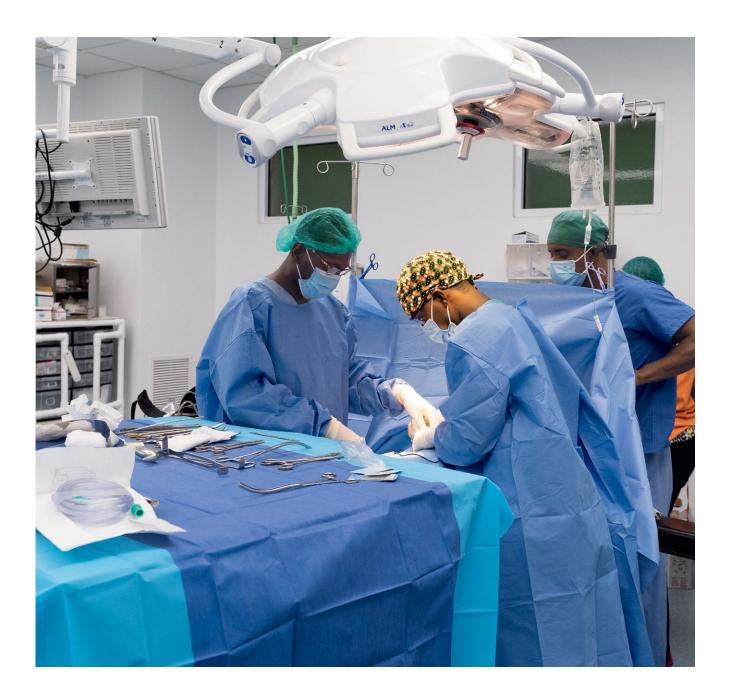
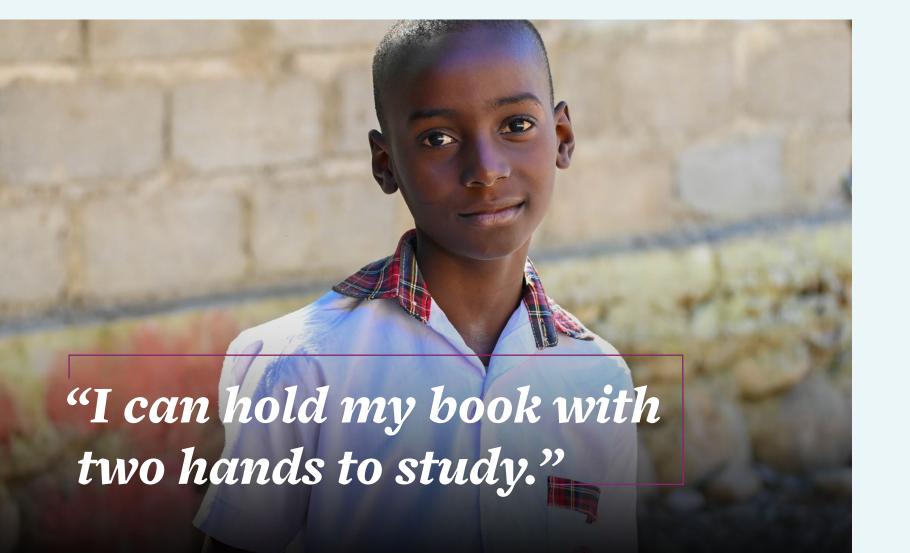


Image: Our surgical team conducts an emergency procedure.

# Albertiny Can Play Again





Nine-year-old Albertiny and his family were trapped under their home when the 2021 earthquake toppled the walls around them. They all managed to escape the rubble, but **Albertiny's arm was shattered**—a potentially deadly injury if left untreated.

Albertiny's mother, Roseterline, scoured the area for care and found all nearby health facilities were destroyed or overwhelmed with patients. After learning SBH was providing urgent care for survivors, she found a vehicle to take them on the five-hour drive knowing it was the only place her son could receive the help he needed.

Once in our care, our **orthopedic surgeons** inserted a metal fixation device into

Albertiny's arm to hold the bones in place as they healed. After several months of follow-up appointments, we removed the device and Albertiny could move his arm once again. Because regular trips to SBH were long and expensive, we found Albertiny a physical therapist closer to home to help him regain his range of motion. He now attends PT twice per week, and is continuing to make great progress.

Today, Albertiny is glad to be back at school with his friends again. "Now I can play," he says. "I liked the doctors. I liked the nurses."

Images: Albertiny studying after school, post-surgery.



**Generous support** from donors like you helped us provide world-class healthcare and save lives during a complex and difficult year in Haiti.

This list of donors represents individuals and organizations that made contributions during our **Fiscal Year 2022** (July 1, 2021-June 30, 2022). Gifts given after the end of our fiscal year will be listed in our next annual report.

On behalf of all of our staff and patients, thank you.



# FY22 Donors

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The Plymouth Rock Foundation Ahinoam Pollack Mary Powers and Jeff Morrison Jocqueline Protho Nicole Prudent James Pyne Reena Raggi and David Denton Esha Rajendran Patricia Ralph Cynthia Reid Denis Riley Mary K. Robinson Isabel Rodriguez Jeri Rogers Carol and Paul Rose Louis Rotkowitz Anne Rudman Edward Rutkowski Alexander Ryley Anuradha Saptharishi Joseph and Patricia Sarappo Jean Scarrow Kathleen Scharf Eric Shapiro James and Renee Skeffington John Sondheim Ula Frederica Speek

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Katherine Bottieri and
Joel Abbott
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John Butler and Grace Evans
Peter and Nicole Canniff

Joan M. Burgess
John Butler and Grace Evans
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Spaulding Rehabilitation
Network
St. Vincent DePaul Society
The Netherlands Navy
Upperstate
USAID Haiti
David A. Walton and Cap Aguilar
World Health Organization

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Zanmi Lasante
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Raygun
Spaulding Rehabilitation
Network
Nadia Todres
UNICEF
USAID
Dr. Luther Ward
World Health Organization/Pan
American Health Organization

All photos by Gilles Poteau and Nadia Todres



# HEI/SBH ended Fiscal Year 2022 (July 1, 2021-June 30, 2022) in a strong financial position.

Generous funding from our partners and supporters helped us raise the already-high level of care we provided our patients during a tumultuous year in Haiti. We supported earthquake-devastated communities through our mobile clinics, strengthened our new orthopedic surgery program, navigated countrywide supply shortages, and more. We are deeply grateful to everyone who made this work possible.



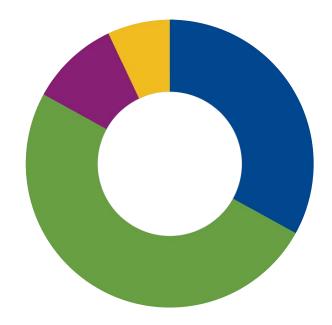
### **FINANCIALS**

# **Statements of Financial Position** | Ending June 30

ASSETS	2022	2021
<b>Current Assets</b>		
Cash Accounts receivable, net Contributions receivable, current Inventory Prepaid expenses and other assets	\$3,382,820 \$1,181,576 \$3,250 \$1,117,228 \$228,065	\$1,573,518 \$723,938 \$1,500 \$836,698 \$183,947
Total Current Assets	\$5,912,939	\$3,319,601
Property and Equipment, Net	\$5,775,740	\$5,817,658
Other Assets		
Contributions receivable, net of current portion Investments, at fair value	<u> </u>	\$20,000 \$3,075,234
Total Assets	\$14,496,005	\$12,232,493
LIABILITIES AND NET ASSETS	2022	2021
Current Liabilities		
Accounts Payable and Accrued Expenses Deferred Revenue	\$2,048,113 —	\$1,101,333 \$329,639
Total Current Liabilities	\$2,048,113	\$1,430,972
Net Assets		
Without Donor Restrictions With Donor Restrictions Permanently Restricted	\$12,114,892 \$333,000	\$9,946,521 \$855,000
Total Net Assets	\$12,447,892	\$10,801,521
Total Liability and Net Assets	\$14,496,005	\$12,232,493

## **2022 Total Revenues**

Total	Revenues	\$13,876,850
	In-Kind	\$935,463
	Government	\$1,463,705
	Foundations	\$6,887,505
	Individuals & Corporate	\$4,590,177



# **2022 Total Expenses**

Total Expenses		\$12,203,316
	Fundraising Expenses	\$481,238
	Administrative Expenses	\$363,696
	Program Expenses	\$11,358,382

